

# Jarin

# Martin

## Systems Administrator

### INFO

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Jarin Martin

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### REFERENCES

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IT Director

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Engineering Manager

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**Nick Javens**

System Administrator

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**Andre Nichols**

IT Supervisor

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### PROFILE

I am a Systems Administrator, with a wide variety of skills and experiences. Most notably, in the recent past - I relocated across the US to oversee the technical aspects of a warehouse building project. Managing vendors, rolling up my sleeves installing network and server gear, and installing end user equipment, with a tight deadline, and completing 3 months early; while being the only IT personnel on-site. All this without impacting existing operations. In my spare time, I play Fortnite with my nephew and host a podcast about music for fun.

### EXPERIENCE

10/22

**Systems Administrator**

Current

The Graham Company – Houston, Tx

- Plan/Design **MDM** initiatives:
  - Intune – Revamp/Rebuild
    - Cleaned legacy processes
    - AutoPilot deployment
    - Deprecated on-prem GPO
  - **O365** - Policy creation/enforcement
    - Hybrid-AD environment. Restructured on-Prem AD in modern schema. (Role / Team based access versus floor in building based).
  - **SSO/SCIM**
    - Build SAML connections and when/where applicable, also incorporated SCIM provisioning in many SAAS platforms (Zoom, Salesforce, LearnUpon, PagerDuty, etc).
  - Serve as an escalation point for helpdesk folks.

03/22

**Systems Administrator**

10/22

StackPath – Houston, Tx

- Planned/Designed/Staged **MDM** initiatives:
  - Intune – Ready to roll out org-wide.
  - Left shortly after joining to work for former manager @ Graham.

09/19

**Systems Administrator**

01/22

Nuna Baby Essentials - Vancouver, WA/Morgantown, PA

- Implemented an **ITSM (Freshservice)** replacing chat/email support.
- Planned/Designed/Launched **MDM** initiatives:

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## H A N D S O N W I T H

- MDM (jamf, Intune)
  - Packaging
  - Deployment
  - Software Updates
  - Compliance
- Active Directory
- Azure Active Directory
- MFA (Duo, AzureAD)
- IdP (Okta, OneLogin, AzureAD)
- Exchange (on-prem/online)
- Microsoft Deployment Toolkit (MDT)
- Zoom, Slack, Teams, GTM, WebEx Administration
- Conference room equipment
  - Installation
  - Configuration
  - Maintenance
- Zendesk
- FreshService
- Some networking
  - DNS
  - DHCP
  - Ubiquiti
  - Cisco Meraki
    - Switching
    - Firewalls
    - Access Points
    - Cameras
- O365 Products and Services
- Some PowerShell and bash scripting
- VMware experience (install/config)
- Team Leadership/Coaching
- Some AWS Experience
  - Route 53
  - S3 Storage
- Crowdstrike

## E X P E R I E N C E

- For **macOS, jamf Pro** and **jamf Connect** were implemented.
- **iOS** and AppleTV deployments were also used to automate **digital signage** and **Zoom Room** controller deployments.
- For Windows devices, **Intune/Microsoft Endpoint + AutoPilot** created an easy onboarding process.
- Android device deployment via **Intune/MS Endpoint. MobiSys and MS Managed Home Screen** configurations deployed and automated.
- Designed warehouse IT Infrastructure, on a tight deadline, finishing early.
  - Managed Contractors for MDF HVAC, UPS, and Network cabling installs.
  - Installed and managed **Meraki Switches, Cameras, Access Points**
  - **Zoom VoIP** configuration and deployment
  - Implemented **Avigilon** access control/cameras
  - Installed Servers – installed/configured VMware vSphere 6.7
- Worked to maintain **O365** Environment
  - Hybrid Exchange/AzureAD/MS Security & Compliance/SSO Experience
- Assisted with global implementation of **Zendesk**
  - Phone Ports, Email forwarding, User Provisioning (AzureAD/SCIM)
- **DNS (AWS / Route 53)** maintenance
- Implemented **MFA** and Conditional Access Policies

09/18 • **IT Support Lead**

09/19 **Security Risk Advisors – Philadelphia, PA**

- Implemented **ITSM (FreshService)** to replace chat/email support.
- Planned/Designed/Launched **MDM** initiatives:
  - For **macOS, jamf Pro** and **jamf Connect** were implemented.
  - For Windows devices, **Intune/Microsoft Endpoint + AutoPilot** created an easy onboarding process.
- Enrich existing **Office 365/AzureAD/Exchange Online** environment, push **SSO** initiatives.

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## EXPERIENCE

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05/14  
07/18

- Deployed **Zoom** and automated User Provisioning/License assignment, providing an annual cost savings of \$40k+.
- Designed process for video and audio for “All Hands,” meetings and events.
- Coordinated with contractors during buildout for expansion into another floor in building.
  - Networking
  - A/V
    - In-office units
    - Conference room

### Associate Systems Administrator

Frontline Education – Malvern, PA

- Planned/Designed/Launched **MDM** initiatives:
  - For **macOS** and **iOS**, **jamf Pro** was implemented.
    - Especially helpful during acquisitions
- Worked to maintain windows device images and deployment via **MDT**.
- Leveraged **Okta** and **OneLogin** for **IdP/SSO** initiatives.
  - Building connectors for SaaS apps
  - License/user automations
- Managed O365, Hybrid Exchange environment
- Worked with team to onboard 500+ employees through 11 different acquisitions.
  - Frequent travel to office sites to facilitate integrations and continued employee technical support.
    - Aided in facilitating office build outs and go-lives.
- Facilitated headquarters move of 200+ Employees – ensuring no technical downtime.

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## EDUCATION

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08/09 • Bachelor of Arts (Biblical Studies)  
12/12 | Dallas Baptist University/Dallas, TX